



Tyrosys Corp • 2913 Williams Dr. STE 220 • Georgetown, Texas 78628 • 512-686-0469

Repair Service Form

Repair Number	
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Please Print Legibly Repair Drop-off Date & Time: _____

Name	
Address	
City, State Zip	
Telephone	
Email	
Best Contact: Phone <input type="checkbox"/> Email <input type="checkbox"/> Morning <input type="checkbox"/> Evening <input type="checkbox"/> Home <input type="checkbox"/> Cell <input type="checkbox"/>	

Unit Information:

Serial Number			
Unit Type & Gen:			
Memory Size:		Disk Drive Type & Size:	
Mac OS Version:		Apple Triage Tests Run:	MRI <input type="checkbox"/> Storage <input type="checkbox"/> NBAD <input type="checkbox"/> VST <input type="checkbox"/>
Warranty Status: Apple Limited <input type="checkbox"/> AppleCare Protection Plan <input type="checkbox"/> Out of Warranty <input type="checkbox"/>			
Is the Data Backed Up? Yes <input type="checkbox"/> No <input type="checkbox"/> Time Machine <input type="checkbox"/> Loose Files / Manual <input type="checkbox"/>			

Tyrosys Service Consent:

All services are performed in laboratory by Apple Authorized and Certified Technicians. Carry-in service labor performed at a base rate of \$87.00 dollars per hour. **At a minimum, a Diagnostic Evaluation Fee will be due for troubleshooting your equipment, pre-payment is required for all suspected liquid spill units or other special circumstances.**

Any equipment left beyond 30 calendar days from drop-off date will be considered abandoned and will be liquidated or destroyed.

Manufacturers warranties, including AppleCare Limited or Protection Plans, do not reimburse Tyrosys for the labor of evaluating and troubleshooting your equipment, therefore diagnostic fees may apply. **Software troubleshooting and repair are not covered by any warranty and are billable services.** AppleCare Coverage is determined by date of valid coverage, absence of accidental damage and/or activated abuse indicators. Examples of accidental damage are liquid spills or drop damage which void warranties.

Tyrosys assumes no responsibility for data lost during servicing, further it is the customers responsibility to backup important data prior to repair service release. Your original failed hard drive will not be returned to you if replaced under warranty because it must be returned to the manufacturer. Hard drive replacement services completed outside of warranty, the original hard disk drive will be returned to the owner.

Customer release signature is required for Tyrosys to service your equipment. _____

Important -- Your Signature Required for Service



Repair Number: _____ Customer Name: _____ Unit SN: _____

Unit Symptoms: *Please describe the problem your computer or device is having...*

Preliminary Diagnosis:

Repair to be performed:

Accessories Incl.
(if none, write none)

Admin Password:
(Please underline Capital Letters)

Apple ID & Password:
(if required for repair)